



Inspiration. Empowerment. Action.

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## Job Posting Community Health Ambassador

Roots Community Services (RootsCS) is a multi-service charitable organization that provides culturally-relevant programs and services to inspire individuals, primarily from the Black, African and Caribbean (BAC) communities, to make positive changes in their lives and within their communities.

### The Position

We are currently recruiting for the position of **Community Health Ambassador** to provide support to individuals and families significantly impacted by COVID-19 who face complex barriers to accessing health and social service supports in the Region of Peel. Under general guidance of the Clinical Lead and Program Manager, the role will provide culturally-specific community outreach, education and information, and promote awareness and safety regarding the COVID-19 pandemic within the region

We are looking to fill multiple **temporary full-time** and **part-time positions**. **Please note these are shift positions which include working on evenings and weekends.**

**Term of work:** Contract position. Starts immediately until March 31, 2021 (with possibility to extend)  
**Hours of work:** 15 hours to 35 hours  
**Rate of pay:** \$23.00 per hour

### Key Responsibilities:

- Share COVID-19 related information to community members and local businesses
- Inform and educate community members on COVID-19 public health measures and reinforce provincial and regional guidelines for physical distancing, hand washing and mask wearing
- Develop relationships with community members based on trust, respect, and honesty
- Organize COVID-19 information sessions, and distribute resources through tabling sessions/events, presentations to local community venues, faith-based venues and businesses
- Dispel myths/misinformation through culturally-specific education and information sessions
- Educate the community of the COVID-19 vaccination program
- Engage and respond to community members queries and concerns regarding COVID-19 and provide strategies and resources to reduce and mitigate the spread of COVID-19
- Provide guidance on how to properly wear a mask and distribute PPE kits to those in need
- Refer community members to appropriate resources and supports within the community
- Maintain appropriate record-keeping/documentation as required by Roots Community Services and funders
- Provide input into ongoing service enhancement, program development and evaluation
- Stay current on relevant legislation, best practices, current research, policies and procedures

## **Qualifications & Key Requirements:**

- Degree or diploma in a Social Services or related discipline
- Minimum of two years of work or volunteer experience with vulnerable populations
- Experience working in community outreach setting is preferred
- Knowledge of and experience working with the Black, African and Caribbean communities in the Region of Peel
- Strong understanding of the specialized needs of Black communities who may be experiencing challenges related to anti-Black racism.
- Knowledge of and sensitivity to the life experiences and diverse needs, identities and backgrounds of the Black population in the Region of Peel.
- Understanding of cultural and local programs and services to which to refer individuals and families from the Black, African and Caribbean communities.
- Proficiency in speaking, reading and writing French is an asset.
- Valid driver's license and access to a reliable vehicle with comprehensive insurance is highly recommended.
- A high degree of conflict resolution using appropriate interpersonal styles and methods to reduce tension or conflict
- Sensitivity to people from different socio-economic backgrounds
- Satisfactory Vulnerable Sector Check
- Satisfactory references.

## **Working Conditions**

- Required to outreach within the community, following all safety precautions and measures.
- Required to work a variety of shifts including evenings and weekends and from a variety of locations within the Region of Peel.
- Required to wear PPE including masks, eye protection, gowns, gloves.
- You may be in contact with individuals experiencing challenges due to COVID-19 pandemic.

Please forward your résumé and cover letter by email to **info@rootscs.org** as soon as possible. Positions are opened until filled.

We thank all who apply for their interest in this position; however, only those candidates selected for an interview will be contacted.